

Document for the return of the goods

Custom merchandise is not changed

A
 Mokà Sportswear SRL
 Via Maestri del Lavoro, 32
 41037 Mirandola
 Modena (ITALY)
 Phone: +39 0535/658920

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|---|
| MITTENTE / Sender |
| Nome e Cognome Name and Surname |
| Indirizzo Address |
| Phone |
| Codice ordine Order Code |

The clothes were delivered with a receipt / invoice number _____.

- The return shipment contains all the goods delivered.
- The return shipment contains a part of the delivered goods.

LIST OF ARTICLES RETURNS

| Articolo Article code | Descrizione Description | Quantità Pieces | Motivo della restituzione Reason for return |
|--------------------------|----------------------------|--------------------|--|
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Option 1

The return is made because, there is an error, in the supply, in detail:

- I arrived, the wrong article
- The article is damaged
- Other reasons _____

HOW TO PROCEED WITH THE RETURN:

- 1) the return is free;
- 2) prepare the goods in a bag / parcel, tightly closed and affix externally our address: Mokà Sportswear SRL, via master of work 32, 41037 Mirandola (Modena) Italy
- 3) contact us, by e-mail, on info@cpmoka.it and ask us to collect your goods.
- 4) As soon as we receive the goods, it will be exchanged and returned to us as soon as possible.



Option 2

There are no errors in the supply, the return of the goods takes place for the following reasons:

We ordered the wrong item / size / color.

Do not like

HOW TO PROCEED WITH THE RETURN:

- 1) the return is charged to the customer;
- 2) prepare the goods in a bag / parcel, tightly closed and affix externally our address: Mokà Sportswear SRL, via master of work 32, 41037 Mirandola (Modena) Italy
- 3) the goods must be absolutely intact, complete with labels and tags.
- 4) contact or go to a post office or a private courier (Bartolini, GLS, SDA, UPS, DHL, Mailbox, etc.) and send the goods.

IMPORTANT!!

***Please do not return the goods in any way without this delivery note!
The return of the goods, without this document, correctly completed and included in the package, can not be processed and may be subject to significant delays.***

I request the credit / refund of the purchase price:
enter the data to get the refund:
BANK IBAN: _____

BANKING INSTITUTE: _____

In case of foreign customers, enter also:

Code BIC: _____

Code SWIFT: _____

I intend to make a new order / I want to change my order:

Per qualsiasi chiarimento ed informazione potete contattare:
Phone: +39 0535/658920
e-mail: ordini@cpmoka.it

Mokà Sportswear SRL
Via Maestri del lavoro ,32 - Mirandola 41037 (MO) – Italia
P.Iva – C.F. 03823970367
Phone: 0535/658920 – Fax: 0535/607357
E-mail Amministrazione : cpmoka@libero.it - E-mail Produzione: info@cpmoka.it
E-mail Pec : mokasportswearsrl@pec.it